## Curriculum Vitae

Personal information First name(s) / Surname(s) Address(es) Telephone(s) E-mail Nationality Date of birth Gender Desired employment / Occupational field	Grasserbauer Andrea Seitenberggasse 61/6/610, 1160 Vienna, Austria +43 (0)6991 218 83 84 andrea.grasserbauer@chello.at Austria 12.03.1962 female
Work experience	
Dates Occupation or position held Main activities and responsibilities Name and address of employer Type of business or sector	2006 - 2009-01Software EngineerProject Management, System Design/Integration, Software-Design/Development, Test, Maintenance, Supports IT Solutions AT Spardat GmbH, 1010 Vienna, AustriaIT solutions provider of Erste Bank Group2002 - 2006Software EngineerProject Management, System Integration, Software-Design/Development, Support, Head of Software Quality ManagementWave Solutions for IT GmbH, 1090 Vienna, AustriaIS solution provider of Bank Austria in Austria and CEE2001 - 2002Software EngineerSoftware EngineerSoftware EngineerSoftware EngineerSoftware EngineerSoftware EngineerSoftware EngineerSoftware Design/Development, System Design/Integration, Consulting, Project ManagementCoco Software Engineering GmbH, 1040 Vienna, Austria1998 - 2001Software Daten Service GesmbHSoftware Daten Service GesmbHSoftware EngineerSystem Integration, Application Design/Development, GEOS, Global Entity Online SystemSoftware vendor of banking software
Education	
Dates	2000 -2002
Title of qualification awarded	B.Sc.(Hons) Computing
Principal subjects/occupational skills covered	Advanced Database Techniques, Software Quality Management, Advanced Programming Methodology, Network Analysis
Name and type of organisation	University of Derby in Austria, 1050 Vienna

1996 - 2000

Engineer in Information Technology Project Management, Programming Methodology, Database Techniques

	HTL Spengergasse, 1050 Vienna
Training	2006-2008
	Internal Trainings s IT Solution
	Troubleshooting and Optimising DB Servers
	Coverdale: Conduct of difficult conversations
	2002-2005
	Internal Trainings Wave Solution
	Project Management Advanced, Oracle Performance Issues, Oracle Design/Reporting, J2EE, XML
	Testing Methodologies, SAP PM/SD/CATS, Document Management
	Coverdale: Conflict management, conduct of effective negotiations Treasury Advanced, Wallstreet System Academy
	<b>1997</b> BIT Training Center, 1200 Vienna
	Database Programming,
	Software Development C++/VC++/VBA
Personal skills and competences	
Mother tongue(s)	German
Other language(s)	English proficient understanding/speaking/writing, French basic, Italian Basic, Persian basic
Social skills and competences	Cross-cultural competence and experience, ability to work in teams, assertivness, efficiency
Organisational skills and competences	Project Management, Software Quality Management, Process Management, Managerial experience
Operating system competences	Windows (2000, XP, Vista), Unix, Linux, Debian, Solaris, VMS, OS/2, Mainframe(VMS, MVS, CMS)
Database competences	Oracle , MS-SQL, DB/2, Access, Informix, SQL, PL/SQL, Enterprise Manager, Crystal reports,Toad, SQL*Plus, SQL Navigator
Programming Languages competences	JAVA, J2EE, J2ME, JSP, Javascript, XML, HTML, C, C++, VC++, VB/A, ASP, PHP, Cobol, Assembler, Smalltalk
Web- und Applicationserver competences	Tomcat, Oracle Application Server, IBM Websphere, Apache, Bea, JBoss
Tools and Application competences	Visio, MS-Project , Winword, Excel, Access, Powerpoint, Pagemaker,Coreldraw, SAP, Rational Rose, UML, JBuilder, Eclipse, XML-Spy, Visual Studio, CMS(Vignette, Red-Dot, Pirobase), DMS(CRM
Treasury competences	Wallstreet, Bloomberg, GEOS, Opus, Kondor, Calypso
Driving licence	В